

OBJECTIVE:

The client's organization's three year strategic focus was to **LEAN** its IT Infrastructure and corresponding supporting processes.

As such Ozone Consulting was contracted to re-architecture the client's existing SharePoint 2007 environment to achieve the following objectives:

- Develop a standardized and quick process to support creation of additional users.
- Improve Database Management through efficient size management.
- Create standardized SharePoint administration and sites management processes and policies.
- Redesign the structure and layout of "My Sites" functionality.
- Customize SharePoint Search for Quick Results.
- Setup SharePoint Backup and Disaster Recovery process.

Customer:	Petroleum and Additives Manufacturer
Revenue: \$	1.7Billion (FY 2014)
Employees:	1500+ (700+ users)
Location:	Facilities in US, UAE, UK, Singapore and France
Project Duration:	18 months

MAJOR TASKS COMPLETED:

- **Superior and robust SharePoint infrastructure:** The SharePoint 2007 environment was upgraded to hardware with greater specifications and newest software, thereby improving collaboration speeds.
- **Scalable environment:** Multiple web applications and site collections (hosting several subsites) were created to achieve an efficient and quickly expandable environment.
- **Manageable SQL databases:** Large DBs were strategically split up into smaller ones, greatly improving database backup and restore times.
- **Easier SharePoint administration:** Management and administration time was greatly reduced by developing standardized processes and re-architecture of SharePoint Sites.
- **Higher usability for "My Sites":** A more user-friendly structure and layout was developed for 'My Sites', thus improving the overall utilization of the IT investment.
- **Customized Search:** SharePoint Search functionality was tailored to meet the different departmental requirements within the organization.
- **Setup a robust Backup and Recovery process:** Through the use of existing SharePoint tools and infrastructure a new back up schedule and a quick disaster recovery process was developed, thus saving the company thousands of dollars.

BENEFITS ACHIEVED:

In addition to exceeding our client's objectives, we were able to achieve greater adoption rate for SharePoint technologies within the organization!

A summary of tangible results are shown below.

- Reduced downtime by 23% due to hardware issues.
- Reduced average time spent on site management tasks by 55%
- Reduced ROI by about 9 months, through faster adoption rate and improved utilization of SharePoint.
- Backup and restore phase wait times were reduced by 16%.
- Overall downtime during new deployments reduced by 27%, due to better test environments.
- Improved governance and control within SharePoint environment.